

RADIO Heatherwood

Patients Radio Request Service

Patients Smile



With Hospital Radio

999 kHz A.M.

League of Friends Broadcasting Service

League of Friends of Heatherwood Hospital Registered Charity No:- 900282

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		(circa 1999).	

Financial Support



The League of Friends is called upon by many different wards and departments to fund projects or equipment. The League has only limited resources.

The League allocates £10,000 every two years for the wishes of wards and departments.

The funds available to the League come from the sale of goods from the trolley shop, fundraising events,

donations from members of the public and revenue from capital investments.

We need the continued support of patients, their friends and their families to continue our voluntary work.

**If you would like to help: A donation made payable to the
League of Friends Heatherwood Hospital Kings Ride Ascot SL5 8AA
C/O League Secretary; will always be gratefully received.**

*© July 1999 This booklet has been produced and designed by P. J. Davidson-Smith
Articles by Heatherwood & Wexham Park Trust, Dave Smith and Roy Ryman
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League of Friends
Heatherwood Hospital
Kings Ride Ascot.

Welcome

The League of Friends welcomes you to Heatherwood hospital and hopes you will have a pleasant stay and enjoy the services we provide.

The League was registered as a charity in 1988 (900282) although it has been carrying out it's charity work at Heatherwood since 1958.

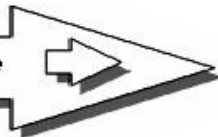
We are a charity dedicated to providing those facilities, extra comforts and support for patients or staff of Heatherwood hospital.

We have two activities on the hospital which provide support for the patients. The first activity is our trolley shop which visits the wards every Monday Wednesday or Friday afternoons, it is there for those sweets toiletries or stationery items, which may be required by patients. The second activity on the hospital is our patients radio request service: Radio Heatherwood, which broadcasts most evenings. A total of over 50 volunteers help maintain these services each week.

In addition to providing these essential services, the League each year raises funds for the hospital, along with income from our investments we are able to allocate gifts of medical equipment, or offer monetary support for patient/staff projects.

If you would like to find out more about Heatherwood hospitals League of Friends and the services we provide, just turn the page:-

Look !!!! who provides a friend at the bedside



League of Friends
Fundraising For A Brighter Future

Radio Heatherwood

It's only a hospital radio service !!

It's only a hospital

Established since 1976

radio service, but the service we provide, must deliver a presentation style which is equal to any local or national radio station output.

The service you hear today is very much different from those early days, where if you could put a record on: you were automatically given the freedom of the airwaves. Today's presenters must undergo a comprehensive training on equipment and presentation, this will include the guidelines as laid down by the Radio Authority.

A trainee may have to wait 6 months before he/she is allowed to broadcast on their own. In the early days the quality of presentation output was unique; under today's guidelines from the Radio Authority: it wouldn't be tolerated.

One of the rules for all presenters is they must carry out ward rounds and collect requests before their program. This is strictly adhered to and makes Radio Heatherwood one of the few hospital radio services which is valued by the patients. Our early service prior to 1982 did not enforce this condition and therefore led to some very poor program content.

How Much Does It Cost ?

The radio service is run as a self supporting member of the League, raising it's own running costs each year. This has steadily increased over the years from £250 to £3000 a year.

It's a hard task each year raising the

running costs. The fundraising by the volunteers takes various forms from appeals for old records and tapes; to dinner dances (Sweethearts ball) charity stalls at Bracknell market, annual grand draw, and charity coach outings. We also receive support for the service from local businesses, local trust funds and members of the public who all contribute in their own way.

The station relies on the commitment of 20-25 volunteers each year to maintain the radio service.

When & How Did We Start Broadcasting ?

Radio Heatherwood first began regular transmissions in 1976 although a service was available prior to this. It wasn't until an injection of £6000 on equipment and bedhead units in early 1976, the first regular service was provided each evening on channel 3.

The launch of the radio service on the 10th June 1976 was officiated by Michael Parkinson who was then honorary patron.

After an ambitious start by the station, by the end of 1981, the station had fallen into the red and was in danger of being closed down.

In 1982 the present manager Dave Smith was appointed along with his brother Peter, to try and bring some discipline and turn the fortunes of the service around.

Over the next eight years the service



went through a complete restructure of its facilities and the way in which it is maintained and received on the wards. Large

amounts of sponsorship from local trusts and businesses etc. All contributed to the service you hear today.

One of the major advances for the service came in 1987 when during this year over £10,000 was raised to provide the AM service, which is available today.

The introduction of the AM service and the need for this type of radio was prompted by the deterioration of the bedhead units, which are very costly to repair. Each replacement bedhead unit above your bed costs £70 to replace. The plastic headsets are also £2.3 a time. (this system is maintained by the hospital).

In February 1988 the AM service was switched on and a new era for the radio station began. Radio Heatherwood was the fifth hospital radio station in the UK to have this service.

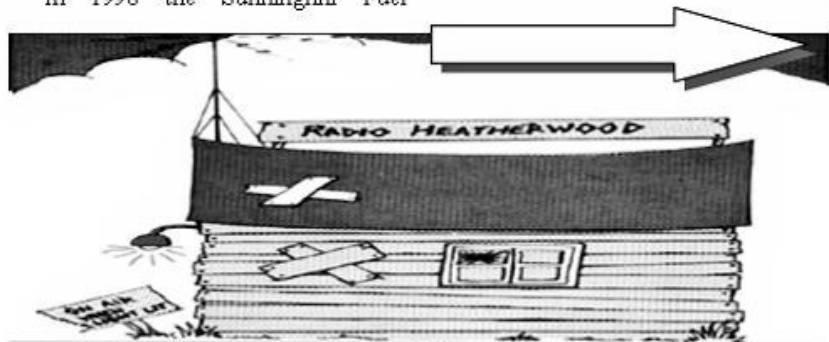
In 1990 the Sunninghill Fuel

Allotment trust, one of the major contributors to the radio service: opened the second studio which allows production and training. It was the end of an era for the station, all the old bad practises had been thrown away, the station was very much in the black and the praise for the service from patients and staff, has vindicated the new set up.

This is by no means the end of the story: 1990 saw the launch of the loan radio service which today stands at 235 units on five wards. The period 1991 to 1994 saw the replacement of worn out equipment and some subtle changes to studio one.

In 1994 the trust management board allocated another adjoining room to the studios, which has allowed us to provide proper reception facilities for visitors and allow wheelchair access to the production area. This was completed in July 1995.

It's a never ending story as the station strives to provide a quality service for the patients of Heatherwood. We mustn't forget the contribution of those people who in their own way, offered support over the years and allowed Radio Heatherwood to be truly a friend at the bedside.



Our Friends & Supporters

Prince Philip Trust, Ascot Fire Brigade Trust, Victoria Hall Fund, Sunninghill Fuel Allotment Trust, Windsor & Maidenhead Council, Sunninghill Parish Council, Bracknell Baptist Church, Winkfield Parish Council, Castle Educational Trust, Bracknell Forest Borough Council, League of Friends, Heatherwood & Wexham Park Trust, Ascot Racecourse Authority, 3M, BMW, Racal, John Nike, Crowthorne Rotary, Shepherds, plus many more: including members of the public and former patients.

999kHz AM

Radio Heatherwood

How does it work & Can I get you at Home ?

The most popular question that we receive when we are on wards comes from those listening to Radio Heatherwood on a portable radio, " *can I get you at home* " ?.

The answer is no: our signal is only received on hospital property, once you leave the hospital site the signal fades away.

The system we broadcast on is very different to that of local or national radio, instead of a single aerial we have 33 aerials placed around the hospital. A radio within their boundaries will have a signal induced into them at 999kHz AM. The one advantage we have over other AM stations becomes apparent at night, when other station's signal drifts in and out, ours remains constant day or night without interference.

The system was installed in the hospital in an effort to provide quality radio and a system which is easy to maintain without continued expensive

costs. It also allows the freedom of listening to the hospital radio without being tied to the bedhead. The £10,000 for this system was raised by the radio staff in 1987.

On Easter Saturday 1988 the then Mayor of Windsor & Maidenhead district council: Bill Cooley launched the AM service.

Inductive Loop

Am Radio For Hospital Patients



It Only Hurts When I Laugh !!!!

Requestline
625818

It only hurts when I Laugh !!!!
Music & Laughter
A great healer of the mind

"Doctor Doctor"
"I think I'm a bottle of gin"
"You need a tonic !"

Music on 999khz AM
Radio Heatherwood

" Gary Lineker, Paul Gascoigne and Peter Beardsley
are making a film together "
" It's a remake of the old classic "
The Good the bad and the ugly !!!!

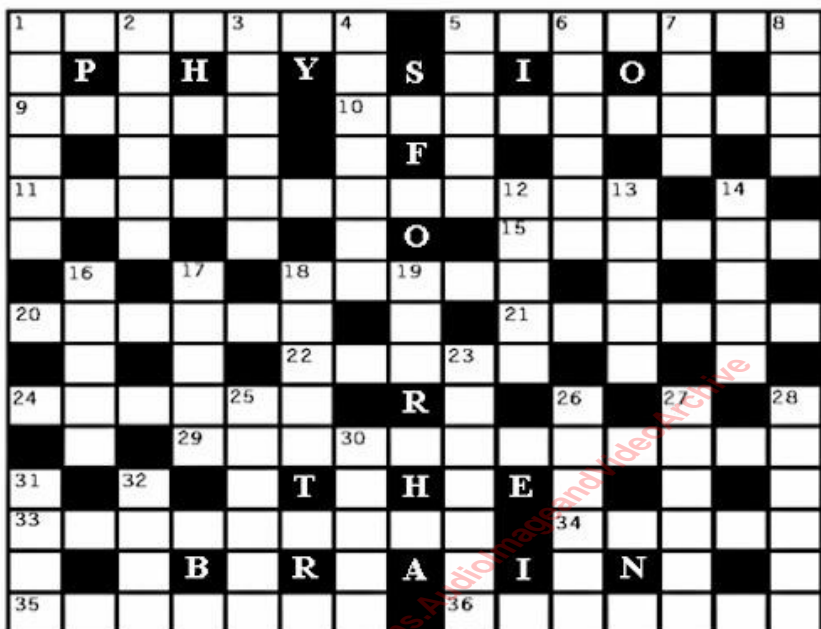
Laughter on 999khz AM
Radio Heatherwood

Most Requested Artists 1998
Jim Reeves & Celine Dion

"Doctor Doctor"
" Monday I felt like a wigwam
and Tuesday I felt like a teepee"
" You're just two tents !"

" Doctor Doctor "
" I keep singing Tom Jones Songs "
" It's not Unusual !"

Have You Made Your
Record Request ?



ACROSS

- 1: Chest of Drawers (7)
- 5: Coffee Dregs (7)
- 9: Oxford Charity (5)
- 10: Small Flute (9)
- 11: Increasing Speed (12)
- 15: Garden Molluscs (6)
- 18: Oyster Gem (5)
- 20: Photographer (6)
- 21: Dominion (6)
- 22: Sugary Treat (5)
- 24: Painter (6)
- 29: Sporting Contest (12)
- 33: Aromatic Mixture (3,6)
- 34: Vaulting Apparatus (5)
- 35: Theatrical Panorama (7)
- 36: Cetaceous Unicorn (7)

DOWN

- 1: Composer (6)
- 2: Bring About (6)
- 3: Specimen (6)
- 4: Arbitrator (7)

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- 5: Allowance (5)
- 6: King of 16 Down (6)
- 7: African River (4)
- 8: Work Place (4)
- 12: Small Island (5)
- 13: Baby Linen (5)
- 14: Officer Worker (5)
- 16: Dainty Being (5)
- 17: Physician (5)
- 18: Italian Dough (5)
- 19: Imitate (3)
- 23: Issue (7)
- 25: Pancake Tuesday (6)
- 26: Nautical Retainer (6)
- 27: Place of Worship (6)
- 28: Charitable Request (6)
- 30: Join Together (5)
- 31: A Composition (4)
- 32: Eyelid Blemish (4)

League of Friends Heatherwood Hospital

The League of Friends has been established at Heatherwood since 1958. In 1988 the Heatherwood League was registered as a charity (No 900282). The League has celebrated 42 years of voluntary service at Heatherwood hospital.

The League is a dedicated group of local people, who aim to improve the facilities for patients and staff of Heatherwood hospital. Generous public donations, income from capital investments and ambitious fund-raising activities, have made possible the purchase of much needed equipment and services:-

Friendship & Support

Armchairs

Microwave

Oxygen Tents

Special Mattress

Kings Fund Beds

Washing Machines

Chilled Water Filter

TV & Video Recorders

Ward Day Room Decoration

Adjustable Examination Couch

Tapes & Records for Music Therapy

Various Types of Orthopaedic Chairs

1958 to 2000

Microscope

Exercise Bike

Hospital Chapel

Dressing Trolleys

Loan Radio Service

Cardiograph Trolley

Repairs to Equipment

Rehabilitation Equipment

Maintenance of Staff Laundry

Annual Christmas Gifts to Wards

Two Pocket Fetal Heart Detectors

Trolley Shop Service Established Since 1972

(Visiting The Wards Mondays Wednesdays, & Friday Afternoons)

Patients Request Service (Radio Heatherwood) Established Since 1976

(Visiting The Wards Each Evening: Providing A Friend At The Bedside)

Patients Loan Radio Service Established Since 1990

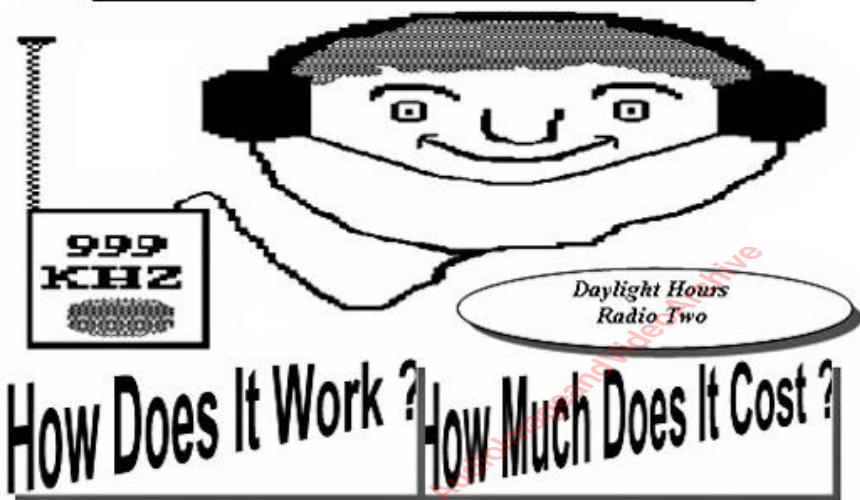
(186 AM Loan Radio Sets For In-Patients)

42 YEARS

If You Would Like To Make A Donation And Help Support The Work of The League of Friends Send Our Donation To:- (Charity No 900282)

The Secretary League of Friends Heatherwood Hospital
Kings Ride Ascot Berks SL5 8AA.

Loan Radio Service



The League of Friends & Radio Heatherwood have endeavoured to provide a small personal radio in your bedside locker. These radios are unlike other radios you may have encountered. They have some special modifications which allow you to tune into the hospital radio service, most evenings of the week (Radio Heatherwood). During the day time, this radio will allow you to listen to BBC Radio Two, which is transmitted on the radio stations frequency of 999kHz AM.

Each evening the radio staff will conduct ward rounds, taking requests from patients and ensuring patients have access to a loan radio.

Whilst you remain a patient at Heatherwood, this radio is available for you to enjoy the service provided by the volunteers of Radio Heatherwood.

During your stay, you are free to

use the loan radio in your locker.

The radio does require batteries (9 volt PP3 or AA type). The League of Friends offers a subsidised price for new batteries. A replacement can be purchased from the League of Friends trolley shop, Mondays, Wednesdays and Friday afternoons for the sum of £1. The batteries are also readily available each evening from the radio volunteers who collect requests from your ward.

Batteries can also be delivered to your bedside during the evening.

A call to the radio station on:- 01344 625313 or ask a member of the nursing staff to call Extn 7606.

24 Hour Answerphone operates for all messages.

Loan Radio Sponsors

We are always looking for new sponsors to replace units.

The loan radio service was introduced in 1990 and over the last few years many different friends of Radio Heatherwood have come forward to sponsor 237 units. The friends and family of former patients as well as the League of Friends and Radio Heatherwood have all got units carrying their name.

The loan radios bring many hours of enjoyment to patients; sad to say units do disappear or the unit becomes broken beyond repair. These we need to replace.

If you would like to sponsor a radio, a cheque made payable to Radio Heatherwood for £10 will ensure a unit is issued in your name. We also require your name and address.

The following people with hearts of gold have donated £10 or more, sponsoring 132 loan radios for future patients to benefit from the service we provide.

BETTY ABBOTT, GRACE AINLEY, EVE ALLEN, A. ALVIS,
PETE ASHTON, ELSIE BAKER, BERT BLOOMFIELD, WENDY CANLIN,
ANNE COBURN, VIC COWAN, DORINA CUNNINGHAM-BROWN,
CAROLINE DAVEY, DENISE DAVIDSON-SMITH, H DOBSON,
A. C. ELLIS, TRACEY FISHER, TONY GARDNER, NEIL GORDON,
WILMA GRIFFITHS, GLADYS HALFACRE, SYLVIA HAYWARD,
ALAN HOLDER, PETER HOLT, JOAN JAMES, EVE JONES,
RICHARD JOHN JONES, DAISY LATHAM, MURRAY LEWIS,
SARAH LOADER, GEORGE LOCKE, DOLLY MACRO, LES MAPLE,
OLIVE MAYNARD, MARY PEARCE, PHOEBE PERCIVAL,
DOROTHY PORTSMOUTH, JAMES ROBERT, PAMELA ROSE,
JOHN RUSSELL, ANDREW SABEY, VICTORIA SMITH, JOHN WEBB,
MS E WELCH, GRETA WELLS, BABS WILLOUGHBY, AUBREY WREN,
GORDON YOUNG, LEAGUE OF FRIENDS, RADIO HEATHERWOOD.

In addition, another 55 radios were sponsored by friends and relatives In Memory of

FRANK BAXTER, WINNIE BRETT, VIOLET BRISTOW, RON CHALLEN,
CYRIL ELLIS, MAY ETTRIDGE, ELIZABETH GAMBRIEL,
ROSE GILKERSON, ELSIE HOLDER, BETTY LACINSKI,
KATHLEEN LIDDEL, ZOLA NEWTON, MARY PEARCE,
FREDERICK PORTSMOUTH, MEG PROBERT.

Patients Radio

Radio Heather

Mondays to Thursdays.

19:30 - 20:00 Music To Music

Music for all tastes taken from the radio library.

20:00 - 22:00 Patients Request Service

All your requests and dedications, plus the great mug give-away, provided by your hosts for the evening.

22:00 - 22:30 Under The Blankets

Music for the time of the evening, for all tastes and the odd chuckle now and then, or a time to start your dreams.

22:30 Closedown

Return to BBC Radio 2 holding service, on our frequency -
999kHz. A.M.

**Presenters Visit The Wards
To Collect Patients Requests Every Broadcast Day**



**Broadcast
Licence**

*The cost of this years broadcasting
licence was sponsored by
The Victoria Hall Fund.*

*Our grateful thanks go out to them
for their continued support.*

**999 kHz AM Where 90% of the music played
is a patient request !!!!!!!**

Fridays & Su

wood Programme Details

Request Service

Saturday Mornings

10:25 - 10:30 **Station Opens**

A detailed look at this mornings broadcast.

10:30 - 11:00 **Saturday Juke Box**

The best of the Radio Heatherwood library, over 43,000 titles to choose from. Not all of the records would have been played on a juke box.

11:00 - 11:30 **Mid Morning Request Show**

All your requests and dedications.

11:30 - 12:00 **Saturday Morning Back Stage Club**

Music & news old and new from the world of stage & screen.

12:00 - 13:00 **Lunch Time Request Show**

All your requests and dedications, plus the great mug giveaway.

13:00 - 13:30 **Afternoon Delight**

Fisky comedy followed by soft slushy or sentimental music, something to put you in the mood for an afternoon nap.

- 13:30 **Closedown**

Return to BBC Radio 2 holding service, on our frequency: 999kHz A.M.

LOOK OUT FOR OUR PRESENTERS VISITING YOUR WARDS TO TUNE YOU IN AND COLLECT REQUESTS OR GIVE US A CALL.

Record Requests & New Batteries

Give us a ring on:- 01344 625818
or EXTN 7606 (24hrs)

Weekdays - No Programmes

Patient Record Requests

Our radio volunteers visit the wards on a rotational basis, to collect your requests, once the time slots are filled, a note of where the staff have finished, is then left for the staff on the next broadcast night.

It usually means that a ward will not be visited on one evening a week, this does not stop anyone from calling the studio with a dedication, you may be lucky in finding an odd request slot is available.

When you are asked for a request and you decide to have one, you will be given a chance to have your request in a particular half hour time slot, I.E. 20-00 to 20-30, 20-30 to 21-00. Etc.

We play and hold an extensive range of all types of music, from Glen Miller, Artie Shaw, Bing Crosby, Mozart, Beethoven, Matt Monro Jim Reeves, right through to the pop chart, when you make your choice, *pick your favourite song or artist, you might get a pleasant surprise.*

There is no need to be guided by the

Patients Choice

apparent age of our staff, when choosing your request, our staff do not have to rely on their memories for finding your requests, we have a little box of tricks to do that for us; better known as a computer. The computer provides us with an accurate library search for requests, When you give our staff a request, if you can avoid giving a

type of music, it is always best to give an artists name, even if your not fussed over the actual track to be played.

A choice of over 48,000 titles to choose from: ensures we can find your music taste.

Patients
Request Line
Ascot 625818



Answerphone
Service
24 Hrs a Day

Record Donations

About half the records you hear played on Radio Heatherwood, are from records/cd's that have been donated to us by former patients and their friends.

When you go home and your feeling much better, please search out those old records or CD's, ones that you don't play anymore, you know the one's: in the cupboard under the stairs,

collecting dust but still in playable condition: we can put them to good use, it's a great way of helping us to continue our service.

If you would like to donate your old records, or cd's: call the studio anytime, leave your name & telephone number, and we'll get back to you; to arrange collection.

only

**Record/cd Donations
Who You Gonna Call
01344-625818**

Stonker News Desk

A man sat on a hoover and had to be taken to hospital - His wife rang to see how he was, " picking up nicely " said the nurse!!

A farmer who has been giving his chickens whisky three times a day: told a court today, he was only trying to get them to lay Scotch Eggs !!!

*A large gorilla broke into a table tennis tournament in the far east today and caused havoc- press reported
" A Ding-Dong in Hong Kong with King Kong at the Ping Pong !!!!! "*

*A little boy came home with an armchair under each arm and a settee on his head. His dad said -
" I told you about taking suites off of strangers "!!*

Loan Radio Maintenance

If the loan radio appears to be faulty and not working, please bring it to the attention of the radio volunteers who will investigate. It may be necessary to remove the unit. Our maintenance of broken units relies on your input.

Don't return that broken radio to your locker:-

Hand it to one of our volunteers.

Our staff will endeavour to find a replacement.

Footnote:- Subject to availability, it may not always be possible to provide an immediate replacement for a faulty unit.

Will my loan radio work at home ?

No; these radio's are fixed to a frequency not used outside by any other radio station. Once you leave the hospital the radio will become useless.

When you finish using your loan radio:-

Please leave it in the bedside locker.

Did you know ?

A loan radio left on over night, will have a dead battery in the morning!.

Internal Bedhead Radio Channels

Channel One

Radio Berkshire (FM104.4)

Channel Two

London's Magic (FM105.4)

Channel Three

BBC Radio Two (FM89.1) or

Radio Heatherwood

Channel Four

Classic FM (FM100.9)

Bedhead Radio

If you are reading this booklet as a patient in bed on one of the wards of Heatherwood, you will find at the head of your bed on the wall, the internal radio system. Some are hand held selector boxes, others are fixed to the wall.

This system is not under the maintenance control of the hospital radio volunteers. If you find the bedhead system is not working above your bed, you should direct your concerns to the hospital management.

We do broadcast on the bedhead system as well as your normal AM/MW radio.

If you find the internal radio at your bedhead is faulty, you can still listen to the hospital radio service on your own portable radio, (99.9kHz AM) or on one of the loan radio sets which you may find in your locker.

The loan radio service operates on wards, 1, 3, 4, 5, 8, 10.

The loan radio is also your entertainment during the daytime.

League of Friends Trolley Shop

Established since 1972

28 Years Down Your Ward
Every Monday, Wednesday or
Friday Afternoon.



"We skate around to serve you all Mondays, Wednesdays and Fridays."

The trolley shop tries to cater for the main needs of members of the public who have been hospitalised. The trolley shop sells a variety of goods: essential toiletries, sweets and chocolates, soft drinks, stationery, stamps, batteries and much much more. On the trolley shop, space has to be used wisely and also we must remember, it can get too heavy to push around. Proceeds from the sale of goods swells the funds of the League of Friends.

The League of Friends trolley shop was started in 1972, by Mrs May Ettridge with the help of her husband.

In 1997 congratulations are in order as the trolley shop clocks up 25 years service to the patients and staff of Heatherwood hospital. A tribute to the past and present volunteers who have worked on the trolley shop.

The day to day running of the trolley shop which involves organising volunteers arranging replacement stock is all carried out in the spare moments of current managers Pauline Richardson & Glenys Turner. The trolley shop has 27 volunteers ensuring the service continues on the wards each week; come rain or shine.

In Need of Help.

The trolley shop is always looking for helpers.

If you would like to help or would like to find out more: Contact :-
Glenys Turner (01344 627394) or
Pauline Richardson (01344 382451) for further details:-

Chairman Writes:-

Mr Roy Ryman

The League of friends formed in February 1958 by members of the local business community and members of Ascot Rotary club: has now given 42 years of dedicated service to Heatherwood hospital.

The volunteers of the league have served the hospital faithfully for many years. It is rewarding for our volunteers to see patients and staff benefit from our fundraising and dedication. We know that the voluntary time and effort given by all members both past and present is worthwhile.

Our satisfaction is attaining our goals through hard work and co-operation with the hospital and each other.

The aims of the league remain as they have always been to ensure patients and staff of Heatherwood receive the best possible support.

We will raise our glasses to a bright future for patients & staff.

What do the listener's think ?

Gladys Halfacre writes Jan 98

I was in ward 10 and found one of your radio's in the locker. There were two Gladys's together I was Gladys 2 Gladys 1 had her favourite request of Frank Sinatra's *My Way*. I was lucky enough to have 4 requests played. When you came up with Eddie Calverts oh mein papa I was flabbergasted my father died in 1966 it was his favourite then ,it was great to hear it again.

If you've got to be in hospital: you can't beat Heatherwood and your radio service is the icing on the cake. Thanks to you all.

Bert Whitfield writes Jan 98

You are all doing a marvellous job. I know you are all volunteers, and it is so good of you all to put on such lovely records. I listen from 7.30 till 10pm and enjoy them all.

I bought one of your lovely mugs.

From a grateful patient on ward 5.

All Our Yesterdays

In January 1959 the League of Friends of Heatherwood presented the hospital with 50 ashtrays.

In the same year the League launched an appeal for £3000 to build a chapel on the hospital site. The Chapel of Saint Luke was completed and presented to the hospital in 1966.

Radio Heatherwood
Kings Ride
Ascot
SL5 8AA

Radio Volunteers Please Mr Postman

We are always on the lookout for new presenters, they come from all walks of life. If you, or you know of anybody who could give one evening every week and likes meeting people, then this could be the job for you (full training given).

A good interest in music of all types would be helpful or a willingness to learn.

Duty Times

Mon - Fri 18:15 to 22:30

Sat - 08:30 to 13:30

Fundraising

You would be expected to put in extra time during the fundraising season, this is usually 12 hrs during July to September each year. This would be your share of keeping the radio service alive.

Interested

Call the studio on Ascot 625818 anytime giving your name address and telephone number; for an application form. The only barrier to joining is your age; you must be over 18 years of age. **If you are currently a patient in Heatherwood: Please wait until your discharge before contacting us.**

The radio station relies on feedback

it receives from patients on the service we provide. A letter with your thoughts on the service, are always welcome.

Donations to the radio service are

Radio Donations

always gratefully received.

Cheques or P/O's should be made payable to Radio Heatherwood.

Remember, when you leave: to pack your personal possessions, but remember to leave the loan radio in the locker !.



Charity Buzz 1987 to 2000

Established since 1987

The Charity Buzz coach trips in aid of the League of Friends radio service (Radio Heatherwood); was born in 1987 as part of the fundraising events in that year. It was an attempt to provide something different, something that a good time was had by all and money would be raised in the process.

Each Year Somewhere New to Visit
Sept 87 South Devon

May 88 Lynton & Lynmouth

May 89 Dartmoor Devon.

May 90 South Wales Tour.

May 91 Lynton & Lynmouth.

May 92 Matlock Bath & Peak District.

May 93 Gt Yarmouth.

May 94 Southend on Sea.

May 95 Dorset & East Devon Tour.

May 96 Anniversary return to South Devon.

May 97 Vale of Glamorgan

May 98 Clacton & Walton on Naze

The Charity Buzz trips are run with the idea of trying to get into one day as much as we comfortably can. The trips are planned with rest or comfort break stops; traditionally a long day out but a comfortable one.

I would like to acknowledge on behalf of Radio Heatherwood & the League of Friends our thanks for the support of Bee-line, the local management & colleagues at Bracknell bus garage, for providing the facilities to make this venture a success: last but not least, supporters of the Charity Buzz.

David Smith

*Organiser Charity Buzz & Station
Manager Radio Heatherwood*



Power Up with Radio Heatherwood
If you need new batteries !
Ask our Volunteers
or the ladies of the
League of Friends Trolley Shop
PP3 = £1 only(Retail over £2)
AA's 1 card of 4 = £1 only(Retail over £2)
***High Quality Long Life Batteries at
Reasonable Prices***

What a Mug

Every radio broadcast you have a chance to win one of these mugs, sponsored by the League of Friends

Also available at
£1.60 each from the
radio staff or trolley shop

All the requests
we collect each
evening are put into a
hat and one lucky
winner is drawn



In recognition of 40 years fundraising from the League these limited edition mugs have been produced.

77 Years of Heatherwood Hospital 1923 - 2000



Heatherwood Hospital was built in the 1920's and officially opened in May 1923 by the Duke of Connaught to accommodate 136 patients.

The hospital was built for the benefit of the children of ex-servicemen from the 1914-18 war. These children were suffering from surgical tuberculosis and other orthopaedic diseases.

The hospital was handed over to the London county council in 1934 who after two years built additional wards and a new wing to the nurse's home. By 1937 under the management of the London county council, Heatherwood had 250 beds and was considered a specialist hospital for young people with surgical TB. Patients spent a lot of time outside in the fresh air. It was believed that the pine woods which surrounded Heatherwood had a beneficial effect upon patients.

Heatherwood had it's own school, which was recognised by the board of education and there were active boy scout and girl guide troops for the invalid children.

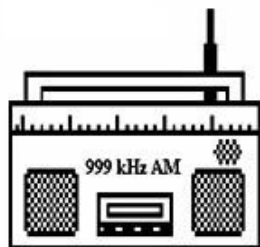
The introduction of the the National Health Service in 1948 included the hospital in the north west metropolitan region and responsibility for the management was in the hands of the Windsor group hospital management committee. After continuing to function as an orthopaedic hospital, it was redeveloped as a district general hospital.

In 1961 the accident and out-patient department was opened followed by improvements to the children's department.

In 1972 a new maternity department was opened with 90 beds and 15 special care baby cots.

Since the early 1980's much building and restoration has taken place on the Heatherwood site.

Broadcasting Complaints



Our program content must be of a reasonable quality. If you feel that Radio Heatherwood has given you good cause to complain about the content of one of its programmes, i.e. decency and good taste etc. In the first instance you should write to:-

Radio Secretary
Radio Heatherwood
Kings Ride Ascot SL5 3AA.

Stating the day and time of the offending broadcast. The complaint will then be investigated by the station's management. You will then be informed of the result of those investigations in writing, at the same time you will be informed of your rights with regards to the procedure, should you be dissatisfied with our written reply.

Radio Heatherwood is bound by law to forward to you, the procedure for registering your complaint with the Radio Authority.

Radio Heatherwood can only deal with formal complaints in writing, within 42 days of the alleged offending broadcast. A formal complaint either verbally or beyond the 42 days limit cannot be entertained.

Radio Heatherwood is issued a licence to broadcast by the Radio Authority and must abide by the guidelines set out, in that document.

Radio Heatherwood is treated no differently than any other broadcaster in the UK.

The above guidelines is appertaining to the content of a transmitted programme, not the means by which it is received.

Crossword Solution

ACROSS: Dresser, Grounds, Oxfam, Flageolet, Acceleration, Snails, Pearl, Camera, Empire, Sweet, Artist, Championship, Pot Pourri, Horse, Scenery, Narwhal.

DOWN: Dvorak, Effect, Sample, Referee, Grant, Oberon, Nile, Site, Islet, Nappy, Clerk, Fairy, Medic, Pasta, Ape, Edition, Shrove, Anchor, Church, Appeal, Marry, Opus, Stye.

League of Friends Heatherwood
Charity No. 900282

*Fundraising
for a
Brighter Future*

Est 1958

42 Years
Friendship & Support
1958 - 2000